

Your logo or
company name here.

News Release

For Immediate Release: <DATE>

Contact: Water purveyor/system contact name and telephone number

<Water System> announces boil water advisory for all customers in <area>

CITY NAME — The <SYSTEM NAME> is advising all water customers to boil their drinking water after recent samples showed the presence of <fecal coliform, E. coli, total coliform>. The Washington State Department of Health (DOH) has been notified and <SYSTEM NAME> is working closely with the Office of Drinking Water to find the source of contamination and fix the problem, which may include disinfecting the system. The boil water advisory will remain in effect until further notice.

<System spokesperson quote> (e.g. “We are doing all we can to eliminate the bacteria from the water system. Safe and reliable drinking water is critical to good health and responding to this kind of emergency is our highest priority,” said system spokesperson.)

<NUMBER or NO> illnesses related to the community’s drinking water have been reported. To correct the problem <WHAT IS BEING DONE> (e.g. Chlorine was applied to the entire system on DATE.)

The boil water advisory includes several precautionary steps that customers should take. These include using purchased treated bottled water or boiled water for any water that might be consumed: drinking, brushing teeth, dishwashing, preparing food and making ice. Water should be boiled for 3-5 minutes, then allowed to cool before using.

The advisory will remain in effect until <SYSTEM NAME> and DOH are confident there is no longer a threat of illness to their customers. Once satisfactory results are reported, customers will be notified that the advisory has been lifted.

If you have any questions, please call us at <TELEPHONE NUMBER>.

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